

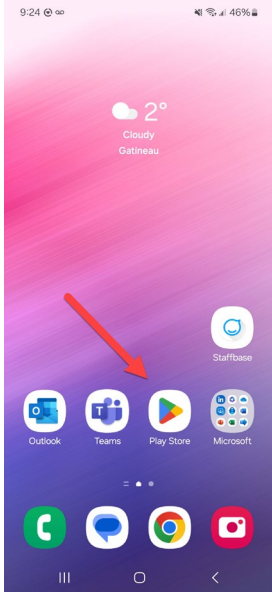
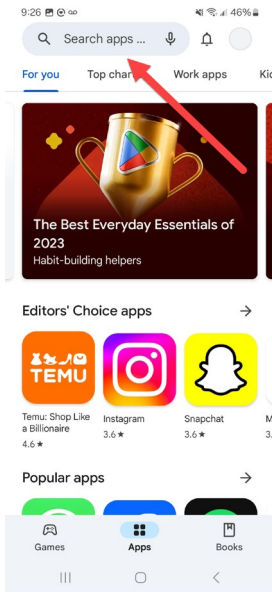
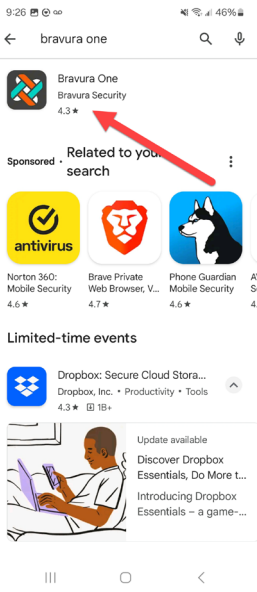
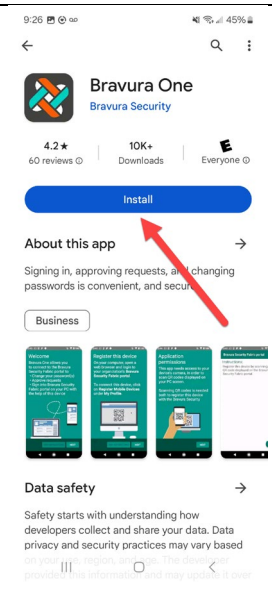
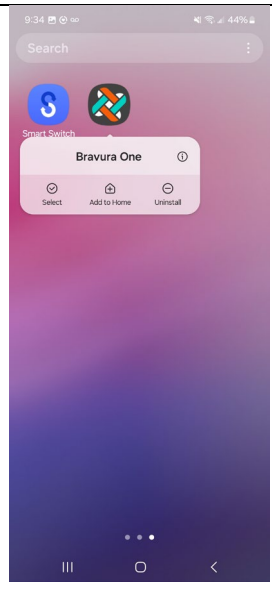
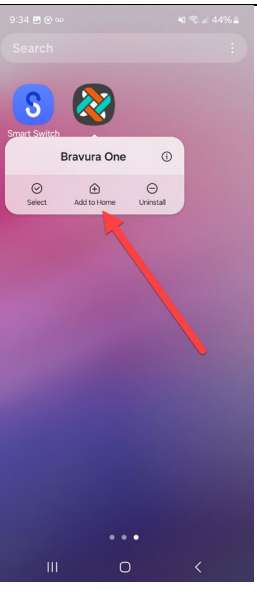
Self-Serve Password Reset Mobile Application Instructions for Android

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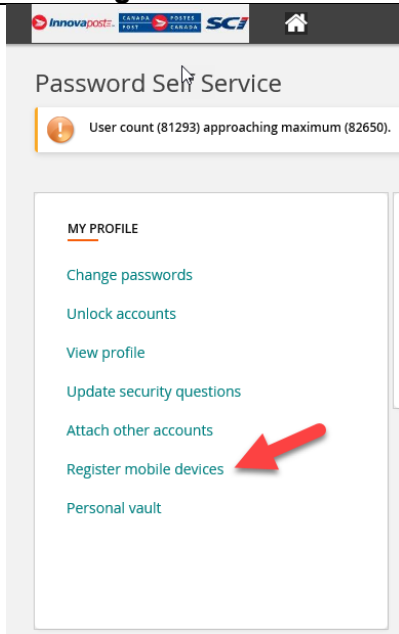
1. How to install the Bravura One app (corporate and personal smartphones)

<p>a. On your smartphone, select Play Store.</p> 	<p>b. In the Play Store, search for Bravura One.</p> 	<p>c. Select Bravura One.</p> 
<p>d. Select Install.</p> 	<p>e. Once the app is installed, swipe up from the bottom of your home screen to view all your apps.</p> 	<p>f. You can add the app to your home screen by pressing on the Bravura One app and selecting Add to Home.</p> 

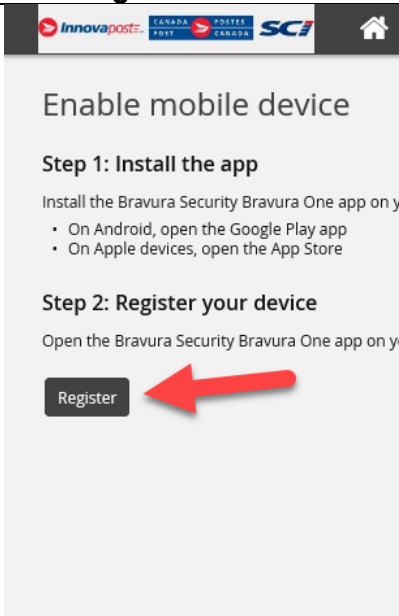
2. How to register your mobile device

<p>a. Open the Bravura One app. On the Welcome screen, select Skip Instructions.</p>	<p>b. On the Bravura Security Fabric Portal screen, select the “+” symbol.</p>	<p>c. Allow Bravura One to take pictures and record While using the app.</p>
		
<p>d. On your computer, connect to VPN and open the Password Self Service Portal: Password Self Service: Password Self Service: Login (cpggpc.ca)</p>	<p>e. Enter your User ID (7 character LAN ID) and select Continue.</p>	<p>f. Sign in using your password or by answering your security questions.</p>
		

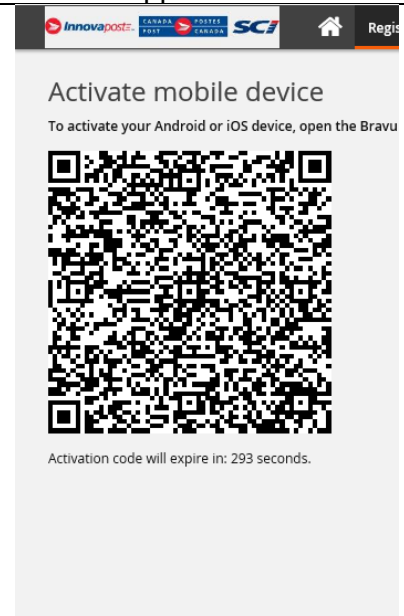
g. On the Password Self Service screen, select **Register mobile devices**.



h. On the Enable mobile device screen, select **Register**.



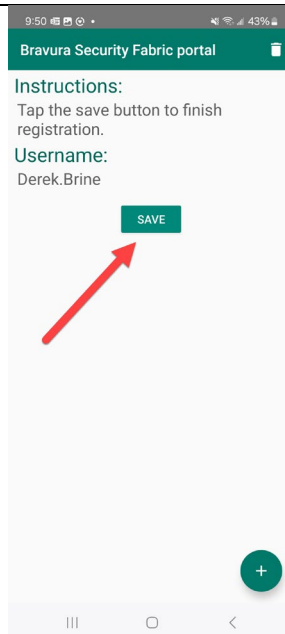
i. On the Activate mobile device screen, a QR code will appear.



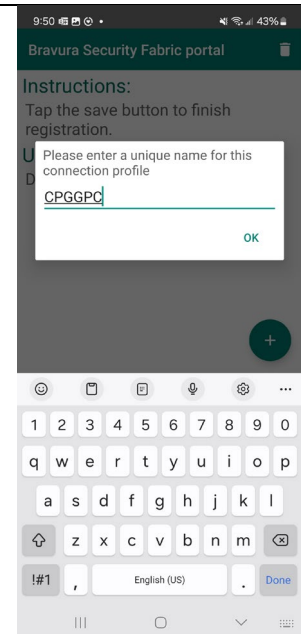
j. With your phone, scan the QR code **with the Bravura One app**.



k. On the Connection Profile screen, select **Save**.



l. When asked to enter a connection profile name, enter **CPGGPC** and select **OK**.



3. How to sign into the Password Self Service Portal with your mobile device

- a. On your computer, **connect to VPN** and open the Password Self Service Portal: [Password Self Service: Password Self Service: Login \(cpggpc.ca\)](#)

- b. Enter your User ID (**7 Character LAN ID**) and select **Continue**.

- c. When asked to choose an authentication method, select **Mobile Device**.

Password Self Service: Login

Enter User ID:
enter user id

Continue

ATTENTION EMPLOYEES WITHOUT CORPORATE COMPUTERS
*** If you forgot your password and have not yet signed up, please contact the Help Desk for a password reset, then log into Password Self Service with your new password to sign up ***

ATTENTION EMPLOYEES WITH CORPORATE COMPUTERS
*** ONLY change your password from your corporate computer using Ctl + Alt + Del while on VPN ***

EMPLOYEES WITH CORPORATE MACINTOSH
Instructions will be available through the existing Mac process

[Switch to mobile view](#)

Choose an authentication method

[Use password](#)

[Answer security questions](#)

[Mobile Device](#)

- d. A QR code will appear. Open the **Bravura One app** on your smartphone.

Open the Bravura One app on a registered device and tap the unlock button.

Proceed with the instructions on the device to continue with authentication.

QR Code will expire in: 112

- e. In the Bravura One app on your smartphone, select **Computer Login**.

CPGGPC

COMPUTER LOGIN

PHONE LOGIN

f. Scan the QR code on your computer screen **with the Bravura One** app on your phone.



g. This will log you into your Password Self Service Portal on your computer.

