Self-Serve Password Reset
Mobile Application Instructions for Android
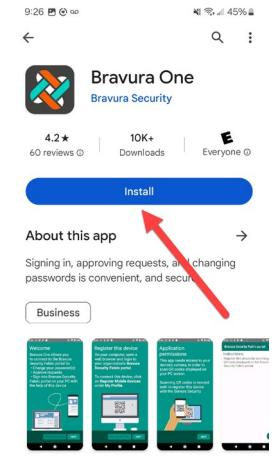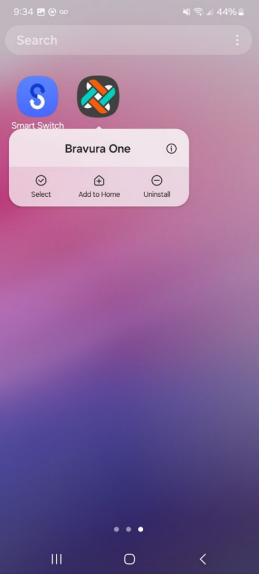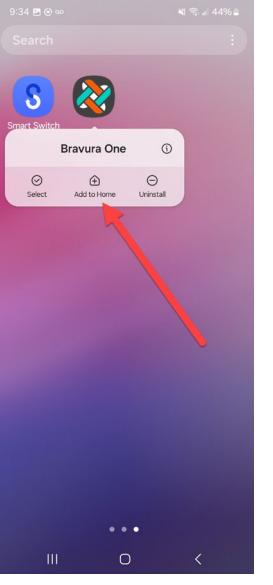
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Version 1.0
**Last Updated:** August 20, 2024
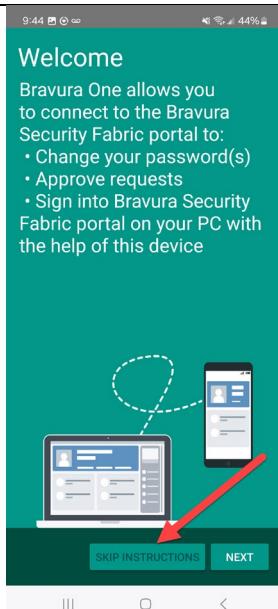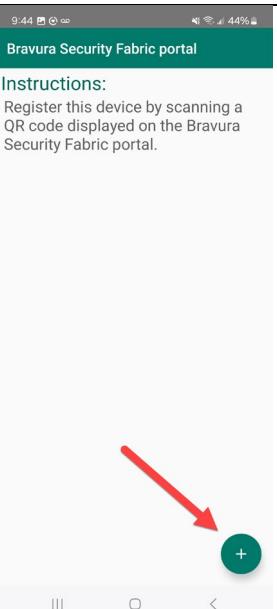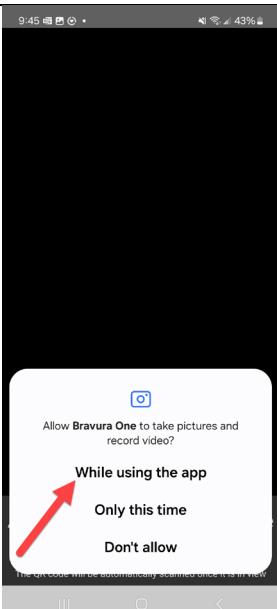
1. How to install the Bravura One app (corporate and personal smartphones)
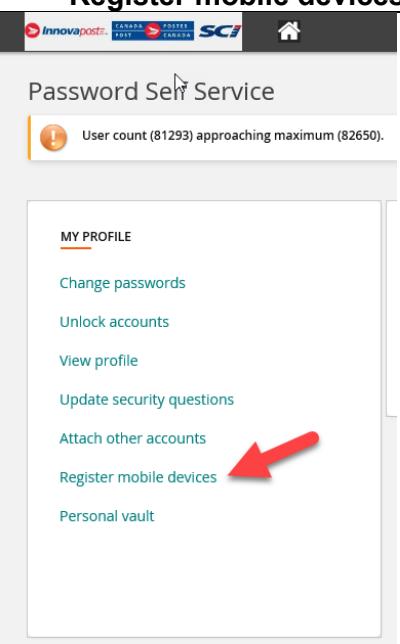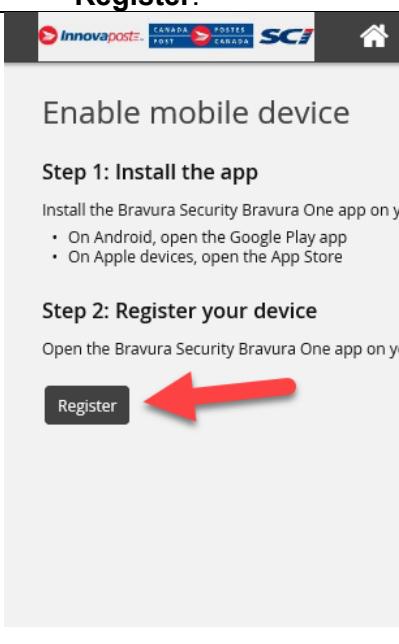
a. On your smartphone, select **Play Store**.	b. In the Play Store, search for **Bravura One**.	c. Select **Bravura One**.
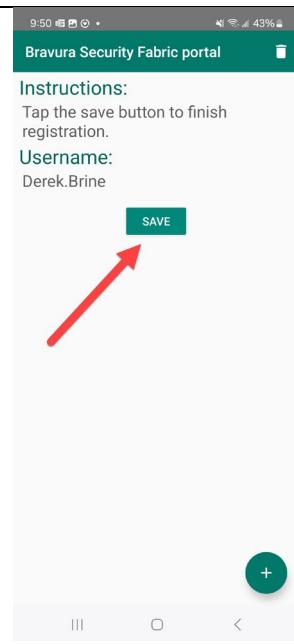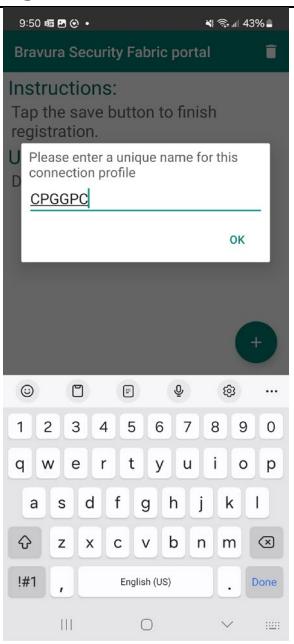
| d. Select **Install**.	e. Once the app is installed, swipe up from the bottom of your home screen to view all your apps.	f. You can add the app to your home screen by pressing on the Bravura One app and selecting **Add to Home**.

2. How to register your mobile device
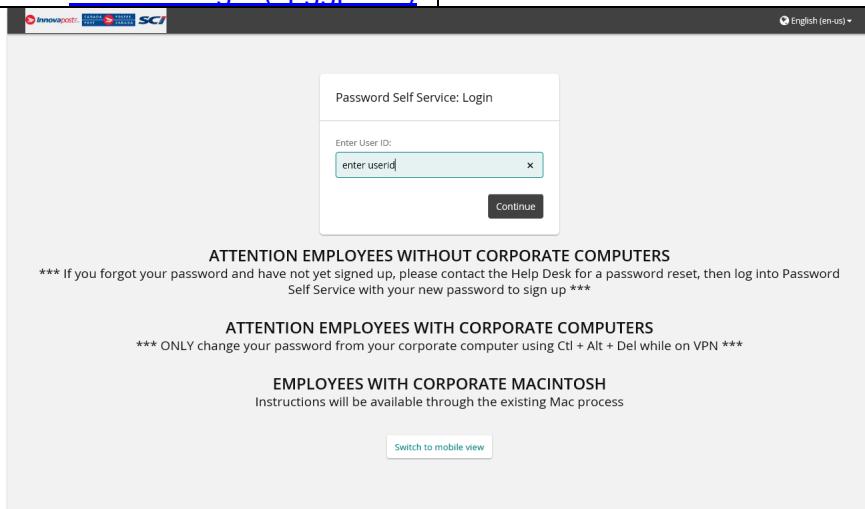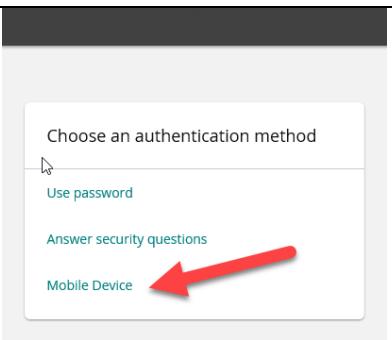
a. Open the Bravura One app. On the Welcome screen, select **Skip Instructions**.	b. On the Bravura Security Fabric Portal screen, **select the "+" symbol**.	c. Allow Bravura One to take pictures and record **While using the app**.
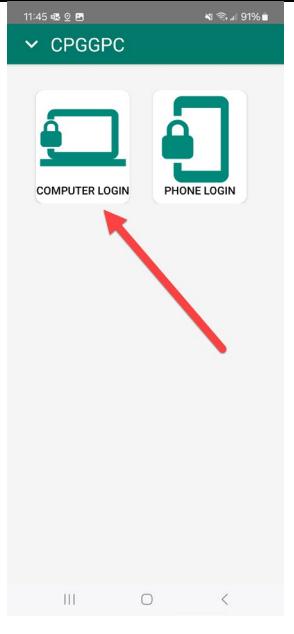
| d. On your computer, **connect to VPN** and open the Password Self Service Portal: [Password Self Service: Password Self Service: Login (cpggpc.ca)](#)	e. Enter your User ID (**7 character LAN ID**) and select **Continue**.	f. Sign in using your **password** or by answering your **security questions**.

| g. On the Password Self Service screen, select **Register mobile devices**.	h. On the Enable mobile device screen, select **Register**.	i. On the Activate mobile device screen, a QR code will appear.

j. With your phone, scan the QR code **with the Bravura One app**.	k. On the Connection Profile screen, select **Save**.	l. When asked to enter a connection profile name, enter **CPGGPC** and select **OK**.

3. How to sign into the Password Self Service Portal with your mobile device

a. On your computer, **connect to VPN** and open the Password Self Service Portal: [Password Self Service: Password Self Service: Login (cpggpc.ca)](#)	b. Enter your User ID (**7 Character LAN ID**) and select **Continue**.	c. When asked to choose an authentication method, select **Mobile Device**.

d. A QR code will appear. Open the **Bravura One app** on your smartphone.	e. In the Bravura One app on your smartphone, select **Computer Login**.

f. Scan the QR code on your computer screen **with the Bravura One** app on your phone.	g. This will log you into your Password Self Service Portal on your computer.