

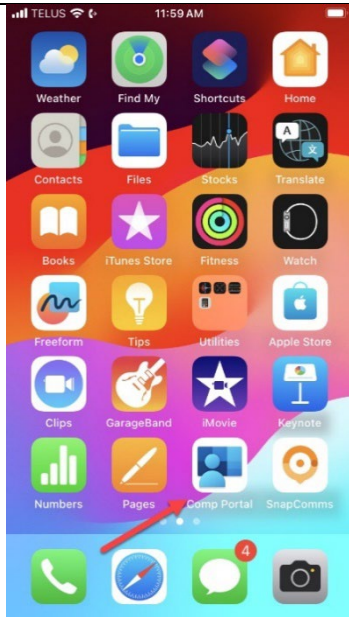
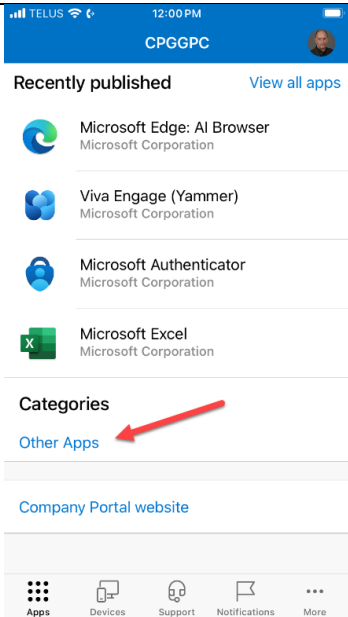
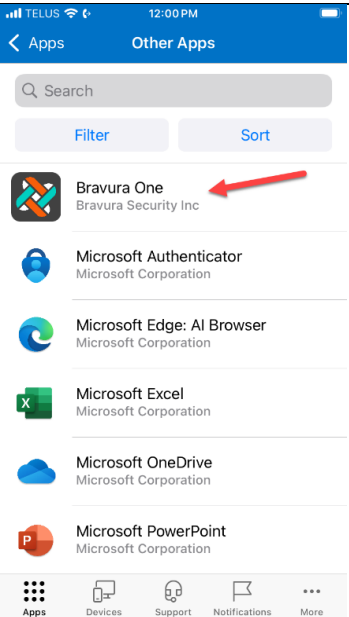
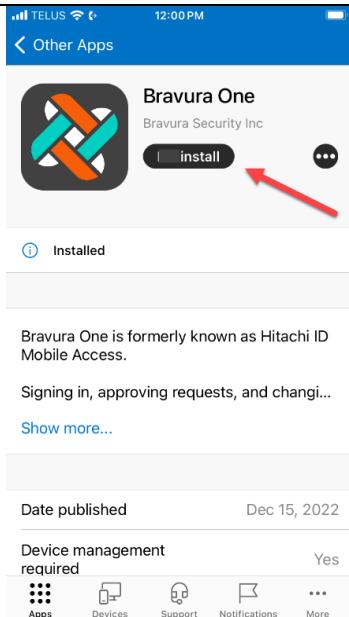
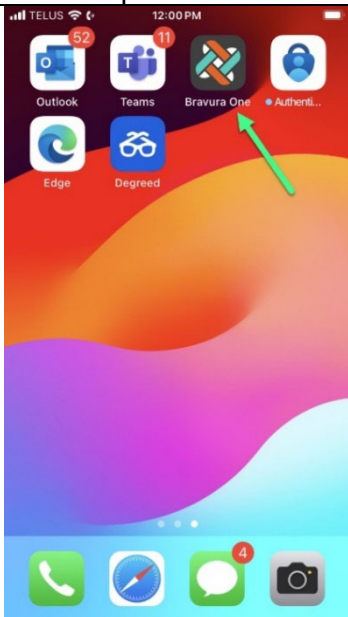
Self-Serve Password Reset Mobile Application Instructions for iOS

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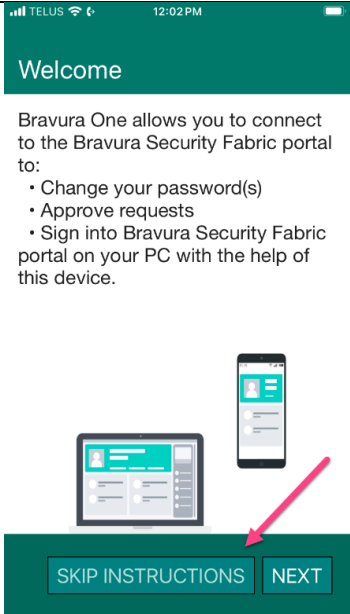
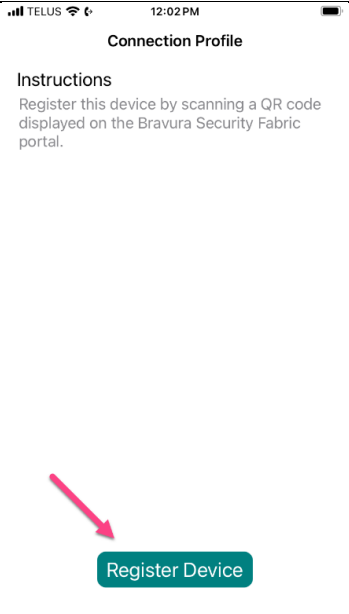
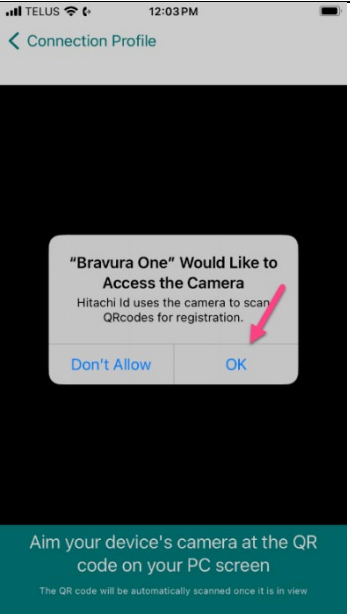
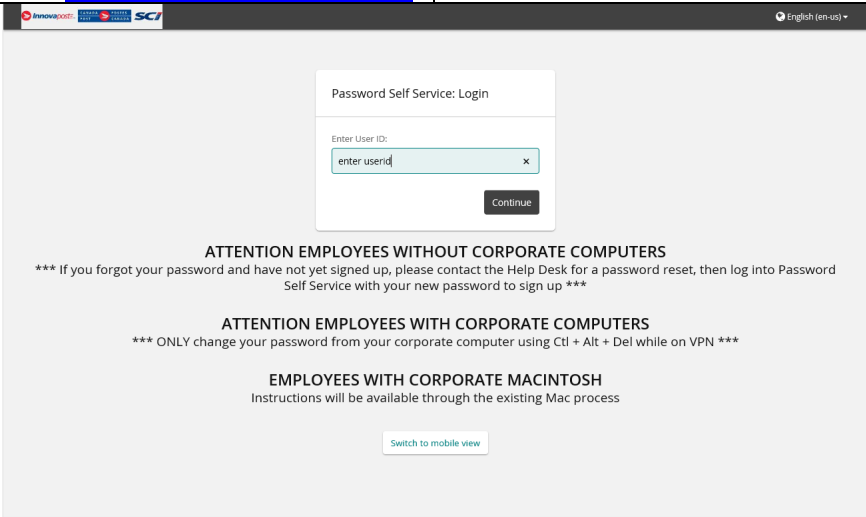
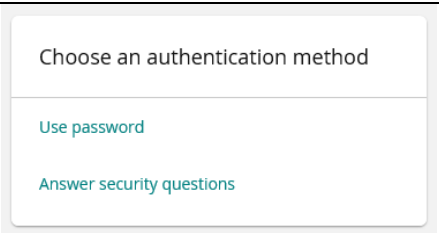
1. How to install the Bravura One app on a corporate smartphone

<p>a. On your corporate smartphone, select Comp Portal.</p>	<p>b. In Comp Portal, select Other Apps.</p>	<p>c. In Other Apps, select Bravura One.</p>
		
<p>d. Select Install.</p>	<p>e. Once installed, the app will appear on your smartphone.</p>	
		

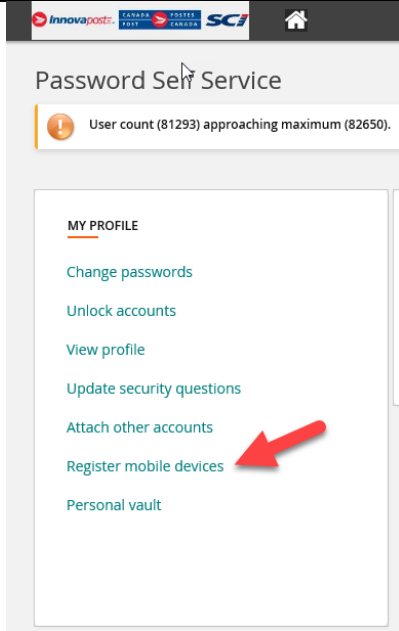
2. How to install the Bravura One app on a personal smartphone

<p>a. On your personal smartphone, select the App Store.</p>	<p>b. In the App Store, select Search.</p>	<p>c. Search for Bravura One and select Get.</p>
		
<p>d. Once installed, select Open.</p>	<p>e. Once installed, the app will also appear on your smartphone.</p>	
		

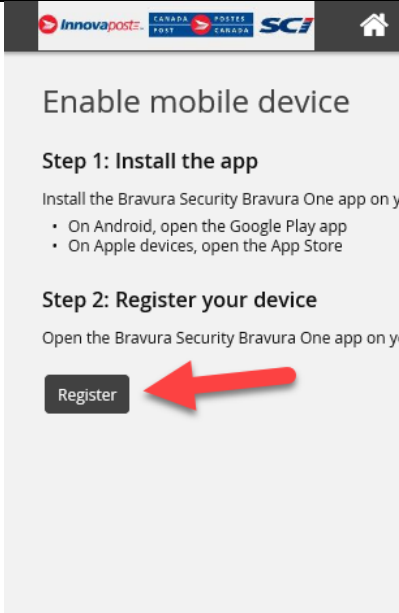
3. How to register your mobile device

<p>a. Open the Bravura One app. On the Welcome screen, select Skip Instructions.</p> 	<p>b. On the Connection Profile screen, select Register Device.</p> 	<p>c. Select Ok to allow access to your phone's camera.</p> 
<p>d. On your computer, connect to VPN and open the Password Self Service Portal: Password Self Service: Password Self Service: Login (cpqgpc.ca)</p> 	<p>e. Enter your User ID (7 Character LAN ID) and select Continue.</p>	<p>f. Sign in using your password or by answering your security questions.</p> 

g. On the Password Self Service screen, select **Register mobile devices**.



h. On the Enable mobile device screen, select **Register**.



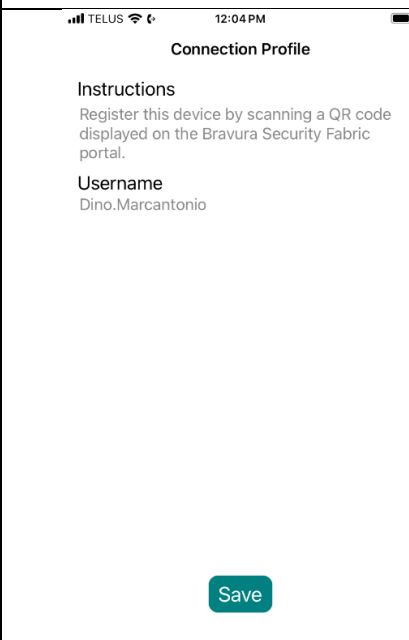
i. On the Activate mobile device screen, a QR code will appear.



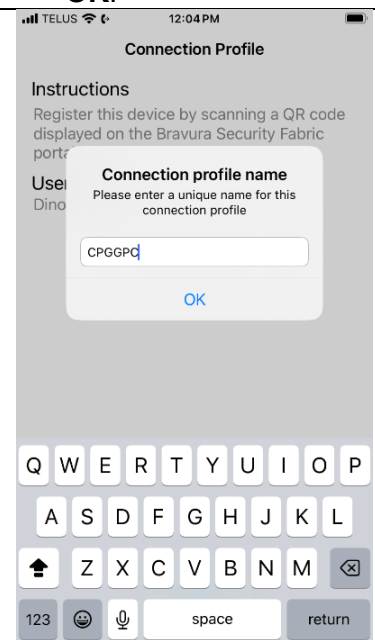
j. With your phone, scan the QR code **with the Bravura One app**.



k. On the Connection Profile screen, select **Save**.



l. When asked to enter a connection profile name, enter **CPGGPC** and select **OK**.



4. How to sign into the Password Self Service Portal with your mobile device

- a. On your computer, **connect to VPN** and open the Password Self Service Portal: [Password Self Service: Password Self Service: Login \(cpggpc.ca\)](#)

- b. Enter your User ID (**7 Character LAN ID**) and select **Continue**.

- c. When asked to choose an authentication method, select **Mobile Device**.

Password Self Service: Login

Enter User ID:
enter user id

Continue

ATTENTION EMPLOYEES WITHOUT CORPORATE COMPUTERS
*** If you forgot your password and have not yet signed up, please contact the Help Desk for a password reset, then log into Password Self Service with your new password to sign up ***

ATTENTION EMPLOYEES WITH CORPORATE COMPUTERS
*** ONLY change your password from your corporate computer using Ctl + Alt + Del while on VPN ***

EMPLOYEES WITH CORPORATE MACINTOSH
Instructions will be available through the existing Mac process

Switch to mobile view

Choose an authentication method

Use password

Answer security questions

Mobile Device

- d. A QR code will appear. Open the **Bravura One app** on your smartphone.

Open the Bravura One app on a registered device and tap the unlock button.
Proceed with the instructions on the device to continue with authentication.

QR Code will expire in: 112

- e. In the Bravura One app on your smartphone, select **Computer Login**.

Phone Login

Computer Login

- f. Scan the QR code on your computer screen **with the Bravura One** app on your phone.



- g. This will log you into your Password Self Service Portal on your computer.

