Self-Serve Password Reset
Mobile Application Instructions for iOS

Table of Contents

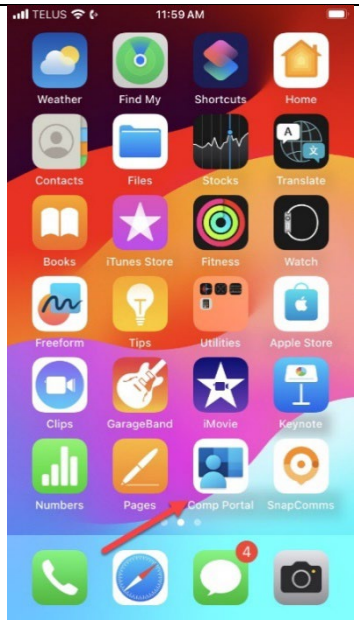
Click on the links below to navigate to that section in the document.

1. How to install the Bravura One app on a corporate smartphone
2. How to install the Bravura One app on a personal smartphone
3. How to register your mobile device
4. How to sign into the Password Self Service Portal with your mobile device

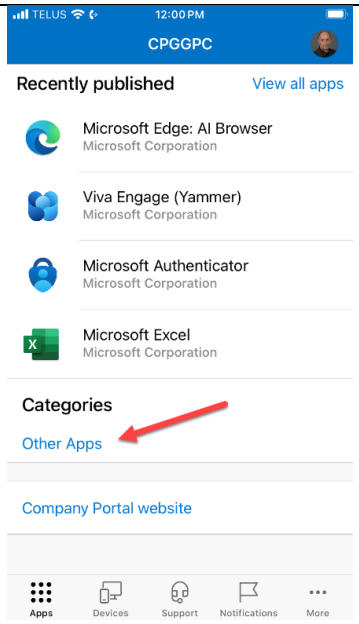
Version 1.0
Last Updated: August 20, 2024

1. How to install the Bravura One app on a corporate smartphone

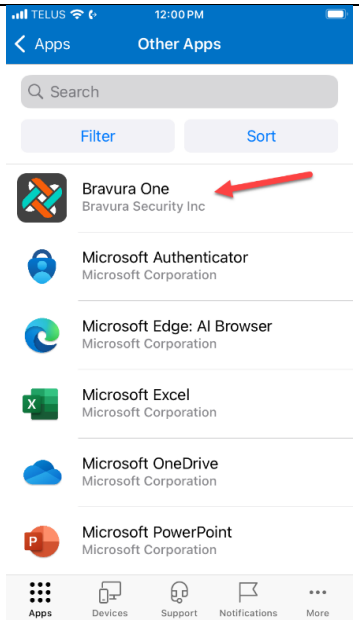
a. On your corporate smartphone, select **Comp Portal**.



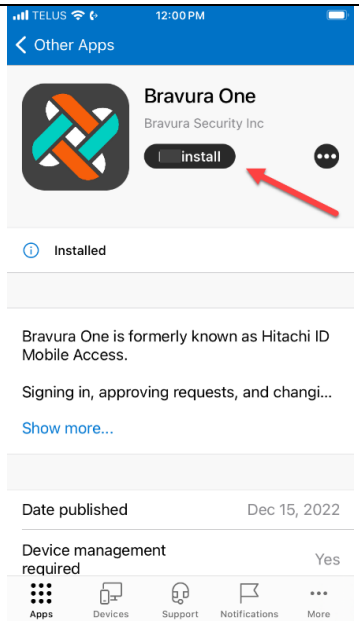
b. In Comp Portal, select **Other Apps**.



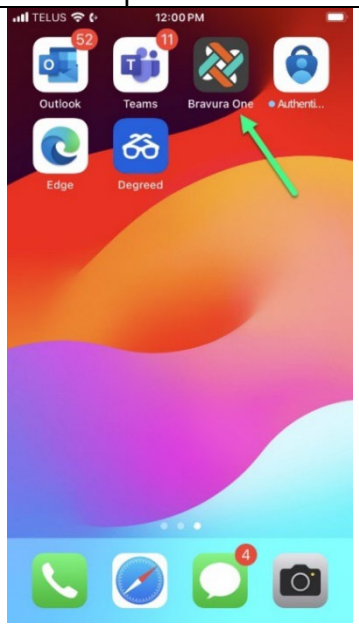
c. In Other Apps, select **Bravura One**.



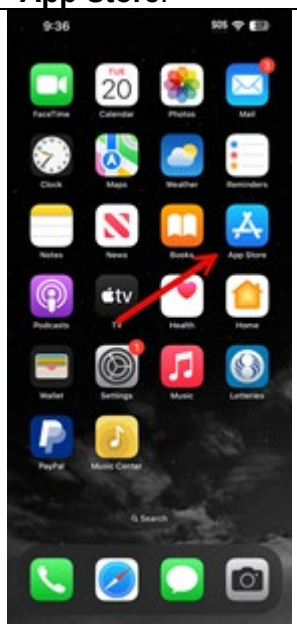
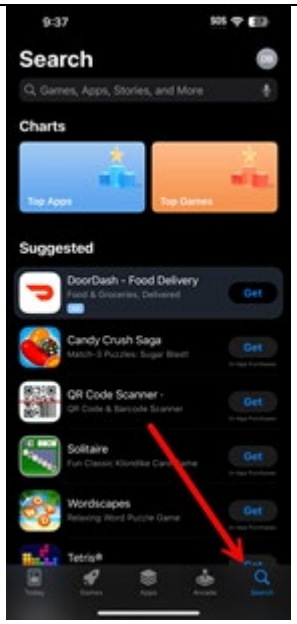
d. Select **Install**.

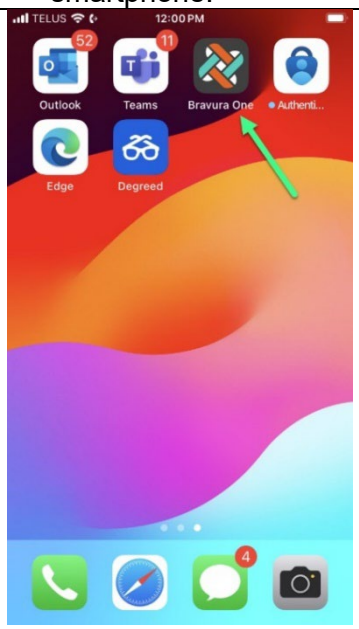


e. Once installed, the app will appear on your smartphone.



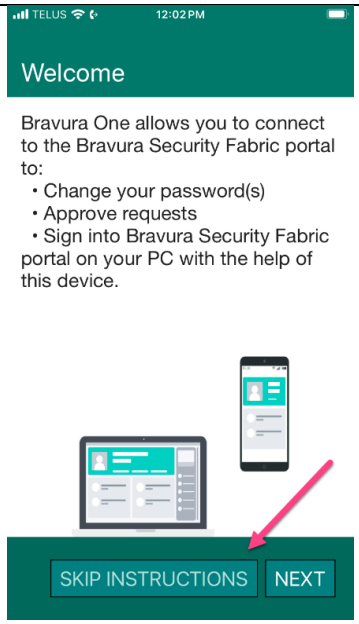
2. How to install the Bravura One app on a personal smartphone

a. On your personal smartphone, select the **App Store**.	b. In the App Store, select **Search**.	c. Search for **Bravura One** and select **Get.**
		

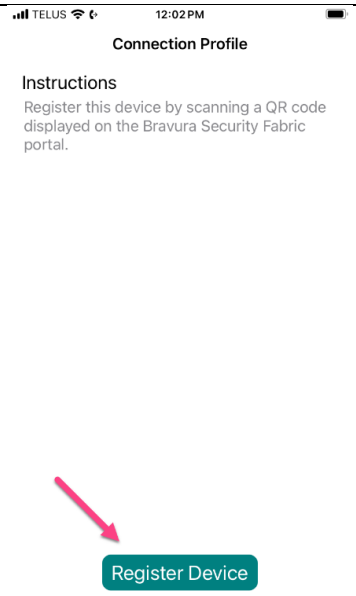
d. Once installed, select **Open**.	e. Once installed, the app will also appear on your smartphone.
	

3. How to register your mobile device

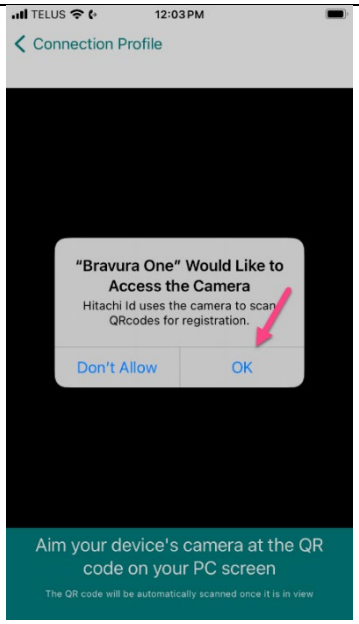
a. Open the Bravura One app. On the Welcome screen, select **Skip Instructions**.



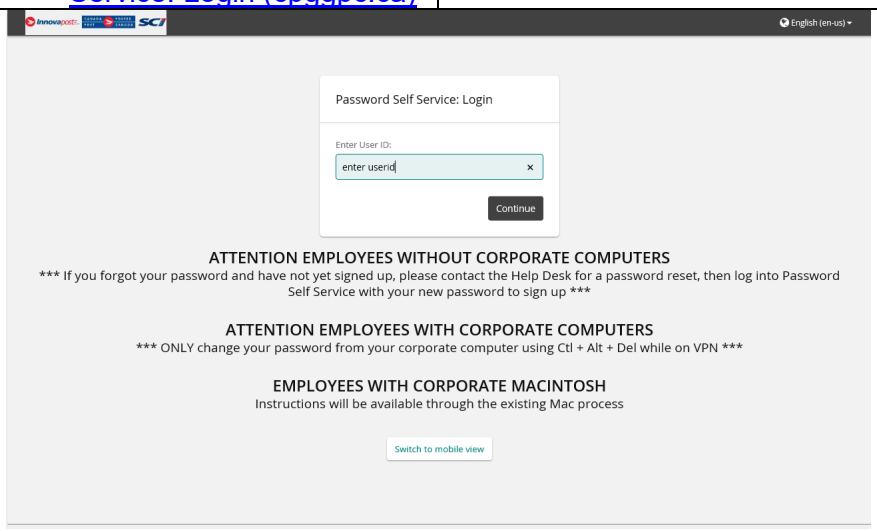
b. On the Connection Profile screen, select **Register Device**.



c. Select **Ok** to allow access to your phone's camera.

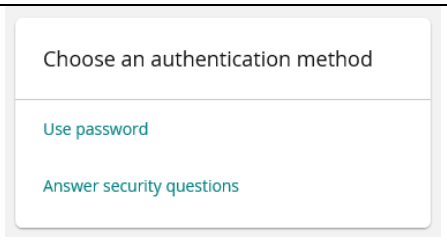


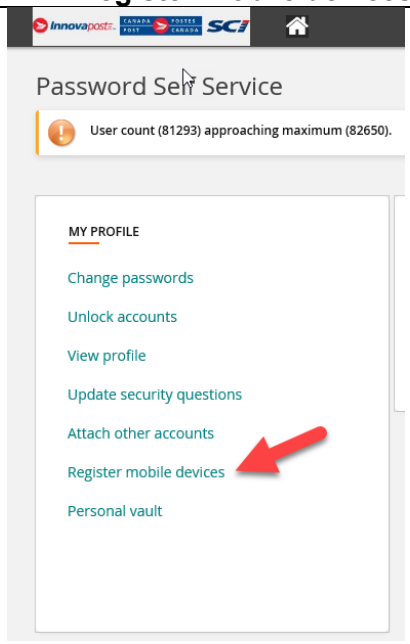
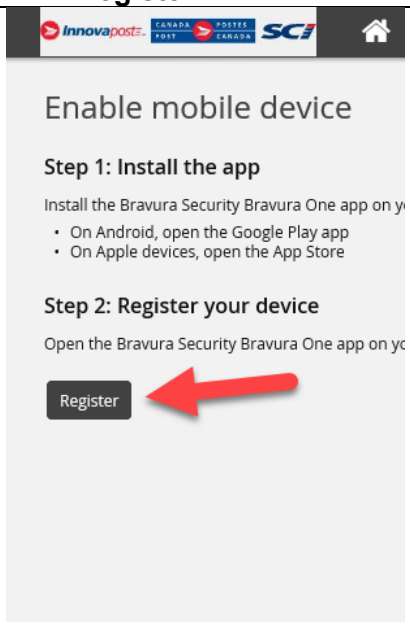
d. On your computer, **connect to VPN** and open the Password Self Service Portal: [Password Self Service: Password Self Service: Login (cpggpc.ca)]

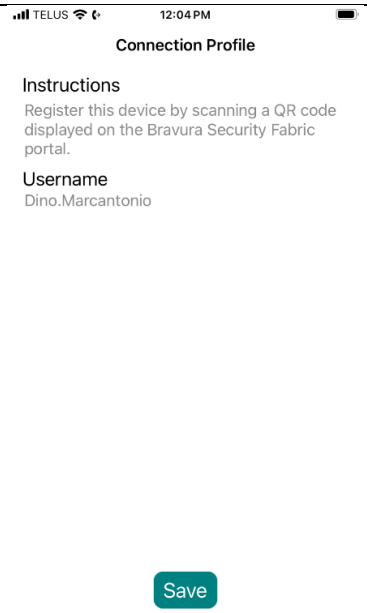
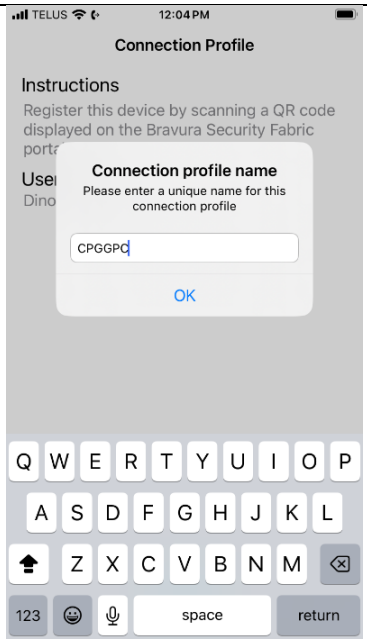


e. Enter your User ID (**7 Character LAN ID**) and select **Continue**.

f. Sign in using your **password** or by answering your **security questions**.



g. On the Password Self Service screen, select **Register mobile devices**.	h. On the Enable mobile device screen, select **Register**.	i. On the Activate mobile device screen, a QR code will appear.
		

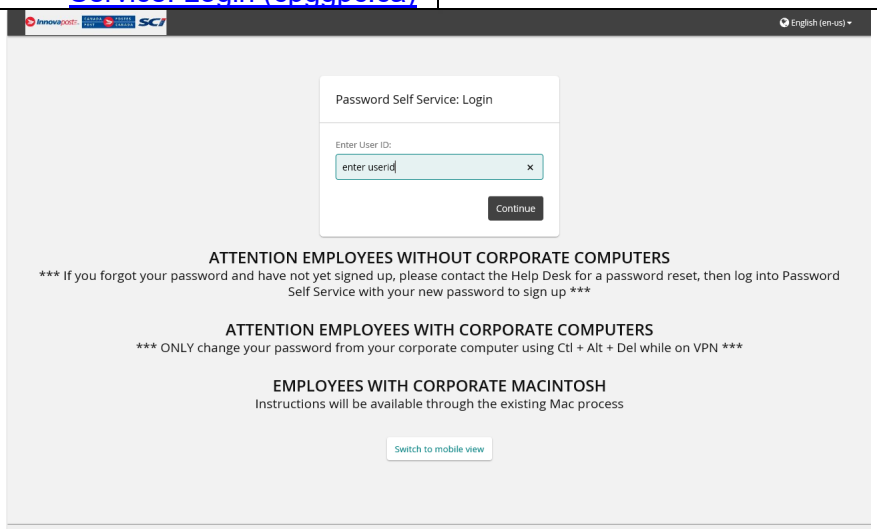
j. With your phone, scan the QR code **with the Bravura One app**.	k. On the Connection Profile screen, select **Save**.	l. When asked to enter a connection profile name, enter **CPGGPC** and select **OK**.
		

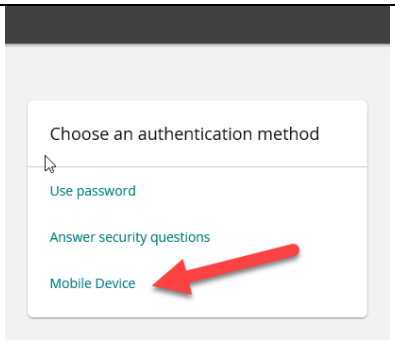
4. How to sign into the Password Self Service Portal with your mobile device

a. On your computer, **connect to VPN** and open the Password Self Service Portal: [Password Self Service: Password Self Service: Login (cpggpc.ca)]

b. Enter your User ID (**7 Character LAN ID**) and select **Continue**.

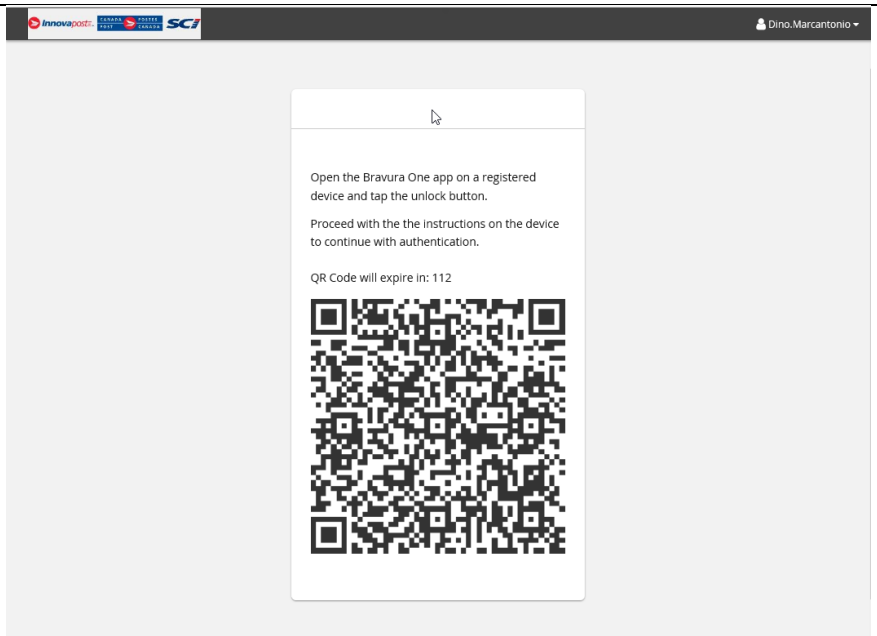
c. When asked to choose an authentication method, select **Mobile Device**.

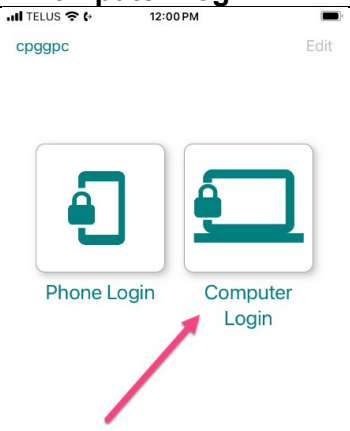
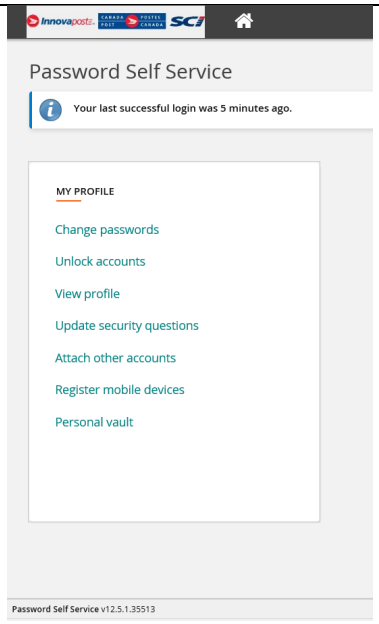




d. A QR code will appear. Open the **Bravura One app** on your smartphone.

e. In the Bravura One app on your smartphone, select **Computer Login**.





f. Scan the QR code on your computer screen **with the Bravura One** app on your phone.	g. This will log you into your Password Self Service Portal on your computer.